Curriculum vitae

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Education

Year	Degree (Honors)	Field of Study (Thesis advisor for PhDs)	Institution
2007	PhD (Outstanding Dissertation)	Library and Information Science (Carole L. Palmer, PhD)	Graduate School of Library and Information Science, University of Illinois at Urbana-Champaign, Champaign, IL
2002	MS	Library and Information Science	Graduate School of Library and Information Science, University of Illinois at Urbana-Champaign, Champaign, IL
2000	BS (Summa Cum Laude)	Information Science	School of Information Sciences, University of Pittsburgh, Pittsburgh, PA

Postdoctoral Training

Year(s)	Titles	Specialty/Discipline (Lab PI for postdoc research)	Institution
2007-2009	Postdoctoral Fellow	Health Services Research and Development (mentors Frances Weaver, PhD; Kevin Stroupe, PhD)	Center for Management of Complex Chronic Care, Edward Hines, Jr. Veterans Affairs Hospital, Department of Veterans Affairs, Hines, IL

Current Licensure and Certification

Licensure

N/A

Board and Other Certification

N/A

Honors and Awards

Year	Name of Honor/Award	Awarding Organization
2016	Dean's Award for Outstanding Contribution to Curricular Development	University of Massachusetts Medical School, Worcester, MA
2013	American Medical Informatics Association 10x10 Program, VA Health Informatics Certificate Program (competitive selection process)	Department of Veterans Affairs, Office of Informatics and Analytics, Health Informatics Division
2011	Enhancing Implementation Science in VA Training (competitive selection process)	Health Services Research and Development Center for Implementation Practice and Research Support, Department of Veterans Affairs

2009	Research Employee of the Quarter	Center for Management of Complex Chronic Care, Edward Hines, Jr. Veterans Affairs Hospital, Department of Veterans Affairs, Hines, IL
2008	Berner-Nash Memorial Award for Outstanding Doctoral Dissertation	Graduate School of Library and Information Science, University of Illinois at Urbana-Champaign, Champaign, IL
2006	Doctoral Fellowship Award	Thomson Reuters / Medical Library Association
2005-2006	University of Illinois Fellowship Award	University of Illinois at Urbana-Champaign, Champaign, IL
2002/2004	University of Illinois List of Teachers Ranked Excellent by Their Students	University of Illinois at Urbana-Champaign, Champaign, IL
2002	Jane B. and Robert B. Downs Professional Promise Award	Graduate School of Library and Information Science, University of Illinois at Urbana-Champaign, Champaign, IL
2002	Katharine L. Sharp Fellowship Award	Graduate School of Library and Information Science, University of Illinois at Urbana-Champaign, Champaign, IL
2000	Anthony Debons Award for Outstanding Contributions to the Information Science Program	School of Information Sciences, University of Pittsburgh, Pittsburgh, PA
2000	Class Marshall	School of Information Sciences, University of Pittsburgh, Pittsburgh, PA
2000	University Scholar	University of Pittsburgh, Pittsburgh, PA

Faculty Appointments

Year(s)	Academic Title	Department	Academic Institution
2019-**present**	Associate Professor	Department of Population and Data Sciences/Peter O'Donnell Jr. School of Public Health	UT Southwestern Medical Center, Dallas, TX
2017-2019	Associate Professor	Division of Health Informatics and Implementation Science, Department of Population and Quantitative Health Sciences	University of Massachusetts Medical School, Worcester, MA
2012-2017	Assistant Professor	Division of Health Informatics and Implementation Science, Department of Population and Quantitative Health Sciences	University of Massachusetts Medical School, Worcester, MA
2011-2017	Affiliated Faculty	Communication Online Masters Program, Department of Communication	University of Illinois at Urbana-Champaign, Champaign, IL
2010-2012	Research Assistant Professor	Program in Health Services Research, Stritch School of Medicine	Loyola University Chicago, Maywood, IL

Appointments at Hospitals/Affiliated Institutions

Year(s)	Position Title	Department/Division	Institution
2012-**present**	Research Health Scientist	Center for Healthcare Organization and Implementation Research, VA Bedford Healthcare System	Department of Veterans Affairs, Bedford, MA
2009-2012	Research Health Scientist	Center for Management of Complex Chronic Care, Edward Hines, Jr. Veterans Affairs Hospital	Department of Veterans Affairs, Hines, IL

Other Professional Positions

Year(s)	Position Title	Institution
2004	Instructor	Graduate School of Library and Information Science, University of Illinois at Urbana-Champaign, Champaign, IL
2002-2007	Teaching Assistant	Graduate School of Library and Information Science, University of Illinois at Urbana-Champaign, Champaign, IL
2002-2005	Research Assistant	Graduate School of Library and Information Science, University of Illinois at Urbana-Champaign, Champaign, IL
2000-2002	Web and Database Developer	Division of Infectious Diseases, University of Pittsburgh Medical Center, University of Pittsburgh School of Medicine, Pittsburgh, PA
2000-2001	Graduate Assistant	Grainger Engineering Library Information Center, University of Illinois at Urbana-Champaign, Champaign, IL
1999	Intern	McKesson Automated Healthcare, Pittsburgh, PA

Major Administrative/Leadership Positions

Year(s)	Position Title	Institution
2020-2021	Expert Advisor, Digital Solutions to Support Care Transitions Challenge	Agency for Healthcare Research and Quality, Rockville, MD
2019-2022	Co-Coordinator, Surgical Center for Outcomes, Implementation, and Novel Interventions (S-COIN)	Department of Surgery, UT Southwestern Medical Center
2015-**present**	Director, National eHealth Partnered Evaluation Initiative	Department of Veterans Affairs, Bedford, MA

2014-2019	Curriculum Coordinator, Prevention and Control of Cancer: Post-Doctoral Training in Implementation Science Program	Department of Population and Quantitative Health Sciences, University of Massachusetts Medical School, Worcester, MA
2012-2014	Co-Lead, Committee to Revise the Guide for Implementing EvidenceBased Clinical Practice and Conducting Implementation Research	Health Services Research and Development Service, Quality Enhancement Research Initiative Program, Department of Veterans Affairs, Bedford, MA

Committee Service *(Member, unless otherwise noted)*

Year(s)	Name of Committee	Institution/Organization
UTSW		
2021-2022	Search Committee for Associate Dean for Academic Affairs	UT Southwestern O'Donnell School of Public Health
2021	Mission, Vision, Values, Goals Workgroup for the O'Donnell School of Public Health	UT Southwestern O'Donnell School of Public Health
2019-**present**	External Advisory Committee, iDAPT: Implementation and Informatics - Developing Adaptable Processes and Technologies for Cancer Control	Department of Implementation Science, Public Health Sciences Division, Wake Forest University, Winston-Salem, NC; Division of Health Informatics and Implementation Science, Department of Population and Quantitative Health Sciences, University of Massachusetts Medical School, Worcester, MA
University of Massachusetts Medical School		
2012-2015	Doctoral Program Leadership Committee	Department of Population and Quantitative Health Sciences, University of Massachusetts Medical School, Worcester, MA

University of Illinois at Urbana-Champaign		
2004	Grievance Committee, Graduate College	University of Illinois at Urbana-Champaign, Champaign, IL
2003-2006	Liaison, Graduate College Career Services Office	University of Illinois at Urbana-Champaign, Champaign, IL
2003-2005	Career Advisory Committee, Graduate College	University of Illinois at Urbana-Champaign, Champaign, IL
2003-2004	Academic Job Search Subcommittee, Graduate College	University of Illinois at Urbana-Champaign, Champaign, IL
2003-2004	Re**present**ative. Advanced Studies Committee	Graduate School of Library and Information Science, University of Illinois at Urbana-Champaign, Champaign, IL
Hospital(s)		
2019-2021	Associate Director Search Committee	Center for Healthcare Organization and Implementation Research, Department of Veterans Affairs, Bedford, MA
2014-**present**	Scientific Review Committee	Center for Healthcare Organization and Implementation Research, Department of Veterans Affairs, Bedford, MA
2010-2012	Ad Hoc Reviewer, Institutional Review Board	Edward Hines, Jr. Veterans Affairs Hospital, Department of Veterans Affairs, Hines, IL
2009-2010	Research Employee of the Quarter Committee	Edward Hines, Jr. Veterans Affairs Hospital, Department of Veterans Affairs, Hines, IL
2008-2012	Standing Health Informatics Reporter, Patient Health Education Committee	Edward Hines, Jr. Veterans Affairs Hospital, Department of Veterans Affairs, Hines, IL

National/International		
2022-**present**	Planning Committee, Measuring What Matters Most (M3): Whole Person Outcomes in Clinical Care, Research, and Population Health Surveillance, State of the Art Conference	Department of Veterans Affairs
2022-**present**	Content Expert, Veterans Integrated Service Network 1 Mental Illness Research Education and Clinical Center (MIRECC) Stakeholder Council	Department of Veterans Affairs
2022-**present**	Patient-Generated Health Data Cross Functional Working Group	Department of Veterans Affairs
2022	Co-Chair, Strategies to Improve Access, Engagement and Outcomes in Virtual Care, State of the Art Conference	Department of Veterans Affairs
2021-**present**	Executive Board Member, EHRM Partnership Integrating Rapid Cycle Evaluation to Improve Cerner Implementation (EMPIRIC), Quality Enhancement Research Initiative Center	Department of Veterans Affairs
2021-**present**	Technical Expert, VA Access and Quality of Care Website Redesign Initiative	Department of Veterans Affairs
2019-**present**	Scientific Advisory Group and Technical Expert Panel, Virtual Specialty Care Quality Enhancement Research Initiative Program	Health Services Research and Development Service, Department of Veterans Affairs

2018-**present**	Office of Connected Care Metrics and Analytics Workgroup	Department of Veterans Affairs
2012-2015	Executive Committee, Quality Enhancement Research Initiative for Polytrauma and Blast-Related Injuries	Health Services Research and Development Service, Department of Veterans Affairs
2012-2014	Annual Report Working Group	Health Services Research and Development Service, Quality Enhancement Research Initiative Program, Department of Veterans Affairs
2012	Meeting Organizer, Implementation Research Coordinator Meeting	Department of Veterans Affairs Health Services Research and Development National Meeting, Washington, D.C.
2011-2014	Health Informatics Initiative (Hi2) Patient-Facing Workstream	Department of Veterans Affairs Transformational Initiatives
2009-**present**	Office of Connected Care Clinical Advisory Board Research Infrastructure Workgroup	Department of Veterans Affairs
2008-**present**	Office of Connected Care Clinical Advisory Board Program Evaluation Workgroup	Department of Veterans Affairs

Professional Societies

Dates	Society Name, member
2013-**present**	American Medical Informatics Association, member
2012-2013	Behavioral Informatics Special Interest Group, Society of Behavioral Medicine, member

2009-2017	Emergency Management Research Special Interest Group, Health Services Research and Development Service, Department of Veterans Affairs, member
2008-**present**	Mixed Methods Special Interest Group, Health Services Research and Development Service, Department of Veterans Affairs, member
2002	Beta Phi Mu (Alpha Chapter) National Honor Society, member
	Committees
2009	Reviewer, International Communication Association 2010 Conference (Singapore)
2008; 2011; 2022	Reviewer, Health Services Research and Development National Meeting, Department of Veterans Affairs
	Fellowships

Grant Review Activities

Year(s)	Name of Review Committee	Organization
2022-**present**	Health Services Research and Development Scientific Merit Review Board, Mentored Research Panel (MRA0)	Department of Veterans Affairs
2020-2021	Community-Based Research Award (CBRA) Program	UT Southwestern Medical Center, Dallas, TX
2020-2021	Successfully Obtaining an R" (SOAR) Program	UT Southwestern Medical Center, Dallas, TX
2017-2019	Massachusetts Consortium for Cardiopulmonary Implementation Science Scholars, National Heart, Lung, And Blood Institute, National Institutes of Health, K12 Training Initiative Awards	University of Massachusetts Medical School, Worcester, MA

2015-**present**	Health Services Research and Development Scientific Merit Review Board, Panel HSR-5, Healthcare System Organization and Delivery (ad hoc)	Department of Veterans Affairs
2014-**present**	Veterans Integrated Service Network 1 (New England Region), Career Development Awards	Department of Veterans Affairs
2012-2014	Health Services Research and Development Service Quality Enhancement Research Initiative, Rapid Response Proposals	Department of Veterans Affairs
2009; 2011	Center for Management of Complex Chronic Care, Locally Initiated Projects	Edward Hines, Jr. Veterans Affairs Hospital, Department of Veterans Affairs, Hines, IL

Editorial Activities

Year(s)	Journal Name
Editor/Associate Editor	
2022-**present**	*Journal of General Internal Medicine*, special issue on Virtual Care Access, Engagement, and Outcomes (Guest Editor-In-Chief)
Editorial Board	
	N/A
Ad Hoc Reviewer	
2016-**present**	*Journal of the American Medical Informatics Association*
2015-**present**	*Medical Care*
2013-**present**	*Journal of Medical Internet Research*
2012-**present**	*Journal of Spinal Cord Medicine*
2010-**present**	*Journal of General Internal Medicine*

Grant Support

<u>Present</u>

Grantor	VA Health Services Research & Development Service (IIR 20-256)
Project Title	MOTIVATE to Improve Outcomes for Older Veterans with Musculoskeletal Pain and Depression
Role	Co-investigator
Total Amount & Dates of Award	$1,200,00; 2022-2026

Grantor	VA Quality Enhancement Research Initiative Program (EBP 22-104)
Project Title	Evidence-based Policy Impact Center (EPIC)
Role	Content Subject Matter Expert
Total Amount & Dates of Award	$4,096,928; 2022-2026

Grantor	NIH/NIMHD (1R01MD016101-01A1)
Project Title	Development and Evaluation of EHR-enabled Population Health Outreach Strategies to Improve Diabetes Screening in a Safety-net Health System: A Pragmatic Randomized Controlled Trial
Role	Co-investigator
Total Amount & Dates of Award	$3,908,438; 2022-2026

Grantor	NIH/NIMH (1R01MH129185-01)
Project Title	Hybrid Implementation-Effectiveness Study to Optimize HIV Testing and PrEP in a Southern Jail (HOTSPOT)
Role	Co-investigator
Total Amount & Dates of Award	$3,563,204; 2022-2026

Grantor	Health Resources and Services Administration (HRSA-22-134)
Project Title	UT Southwestern Medical Center for Implementation Science
Role	Co-investigator
Total Amount & Dates of Award	$1,800,000; 2022-2024

Grantor	VA Health Services Research & Development Service (PPO 19-362)
Project Title	Rage Against the Pain: An Alternative Yoga Program to Address Chronic Low Back Pain Among Veterans
Role	Co-Investigator
Total Amount & Dates of Award	$149,977; 2022-2023

Grantor	VA Quality Enhancement Research Initiative Program (QUE 20012)
Project Title	Dynamic Diffusion Network QUERI Program
Role	Co-Investigator
Total Amount & Dates of Award	$3,099,454; 2021-2025

Grantor	VA Health Services Research & Development Service (COR 20-199)
Project Title	Virtual Care Consortium of Research (VC CORE)
Role	Multiple Principal Investigator
Total Amount & Dates of Award	$2,773,667; 2020-2024

Grantor	VA Health Services Research & Development Service (IIR 17-087)
Project Title	Diabetes Disparities: Texting to Extend Treatment (DD-TXT)
Role	Co-Investigator
Total Amount & Dates of Award	$1,199,880; 2020-2023

Grantor	Harold C. Simmons Comprehensive Cancer Center Community Engaged Research Pilot Program (CER 2020)
Project Title	Implementing Video Telehealth in the Era of COVID-19: Best Practices for Cancer are among Older Adults
Role	Multiple Principal Investigator
Total Amount & Dates of Award	$50,000; 2020-2022

Grantor	VA Quality Enhancement Research Initiative Program and Office of Connected Care (PEC 15-470)
Project Title	eHealth Partnered Evaluation Initiative
Role	Principal Investigator and Director
Total Amount & Dates of Award	$6,350,000; 2016-2023

Grantor	VA Quality Enhancement Research Initiative Program and Office of Patient-Centered Care and Cultural Transformation (PEC 13-001)
Project Title	Evaluating Patient-Centered Care Initiatives in VA: Patient, Provider, Technology and Organizational Perspectives (EPCC-VA)
Role	Co-Investigator
Total Amount & Dates of Award	$15,639,000 2013-2023

Past

Grantor	VA Quality Enhancement Research Initiative Program and Diffusion of Excellence Office (PEC 19-310)
Project Title	Telewound Practice Partnered Evaluation Initiative
Role	Co-Investigator
Total Amount & Dates of Award	$527,632; 2019-2021

Grantor	VA Quality Enhancement Research Initiative Program and Innovators Network (PEC 18-015)
Project Title	Innovators Network: Population Factors, Organizational Capacity, Workflow and Resources (INPOWR)
Role	Co-Investigator
Total Amount & Dates of Award	$1,199,062; 2018-2021

Grantor	VA Health Services Research & Development Service (IIR 16-261)
Project Title	Impact of the VA Medication Copayment Redesign
Role	Co-Investigator
Total Amount & Dates of Award	$1,096,369; 2018-2021

Grantor	VA Health Services Research & Development Service (IIR 16-296)
Project Title	Measuring, Mining, and Understanding Communication Behaviors: Markers for Quality Healthcare
Role	Co-Investigator
Total Amount & Dates of Award	$1,095,999; 2018-2021

Grantor	NIH NHLBI (1K12HL138049-01)
Project Title	K12 Cardiopulmonary Implementation Science Scholars Program
Role	Faculty Mentor, Executive Committee Member
Total Amount & Dates of Award	$2,703,965; 2018-2021

Grantor	VA Health Services Research & Development Service (IIR 15-307)
Project Title	Improving Diabetes Care through Effective Personalized Patient Portal Interactions
Role	Co-Investigator
Total Amount & Dates of Award	$986,029; 2018-2020

Grantor	VA Health Services Research & Development Service (PPO 17-217)
Project Title	Provider Use of Pet Therapy to Improve Compassion, Burnout and Empathy: The PUPPY Project
Role	Co-Investigator
Total Amount & Dates of Award	$99,985; 2018-2019

Grantor	VA Health Services Research & Development Service (IIR 15-101)
Project Title	A Technology-Assisted Care Transition Intervention for Veterans with Chronic Heart Failure or Chronic Obstructive Pulmonary Disease
Role	Principal Investigator
Total Amount & Dates of Award	$1,187,396; 2017-2021

Grantor	VA Innovators Network SPARK Project (XVA 42-033)
Project Title	Improving Support for Informal Caregivers of Veterans on Home Dialysis
Role	Co-Investigator
Total Amount & Dates of Award	$10,000; 2017-2018

Grantor	VA Health Services Research & Development Service (PPO 15-395)
Project Title	Developing a Taxonomy of Unintended Consequences of eHealth Implementation
Role	Co-Investigator
Total Amount & Dates of Award	$98,700; 2016-2017

Grantor	VA Health Services Research & Development Service (IIR 14-041)
Project Title	Impact of My HealtheVet on Healthcare Use and Costs
Role	Co-Investigator
Total Amount & Dates of Award	$700,477; 2015-2018

Grantor	VA Health Services Research & Development Service (IIR 14-069)
Project Title	Use of VA and Non-VA Health Care after the Affordable Care Act
Role	Co-Investigator
Total Amount & Dates of Award	$961,837; 2015-2018

Grantor	VA Health Services Research & Development Service (IIR 11-343)
Project Title	Utilizing the RESCUE Stroke Caregiver Website to Enhance Discharge Planning
Role	Consultant
Total Amount & Dates of Award	$1,076,491; 2015-2018

Grantor	NIH NCI (R25CA172009)
Project Title	Implementation Research Training Program in Cancer Prevention and Control
Role	Curriculum Coordinator
Total Amount & Dates of Award	$1,925,695; 2014-2019

Grantor	VA Health Services Research & Development Service (PPO 11-437)
Project Title	Implementing My HealtheVet among Patient Aligned Care Team Members
Role	Principal Investigator
Total Amount & Dates of Award	$97,660; 2014-2015

Grantor	VA Quality Enhancement Research Initiative Program (SDP 12-258)
Project Title	Using Proactive Secure Messaging to Enhance PatientCenteredness and Outcomes
Role	Co-Investigator
Total Amount & Dates of Award	$620,859; 2013-2015

Grantor	VA Quality Enhancement Research Initiative Program (RRP 12-496)
Project Title	eHealth Measures Compendium
Role	Co-Investigator
Total Amount & Dates of Award	$100,000; 2013-2014

Grantor	VA Quality Enhancement Research Initiative Program (RRP 13-247)
Project Title	Enhancing Implementation of Telehealth for Veterans with Spinal Cord Injuries and Disorders
Role	Co-Investigator
Total Amount & Dates of Award	$98,621; 2013-2014

Grantor	VA Quality Enhancement Research Initiative Program
Project Title	eHealth Quality Enhancement Research Initiative Center
Role	Implementation Research Coordinator
Total Amount & Dates of Award	$2,200,000; 2012-2015

Grantor	VA Quality Enhancement Research Initiative Program (RRP 11-418)
Project Title	Examining Telehealth Applications for Evaluation of Mild Traumatic Brain Injury
Role	Co-Investigator
Total Amount & Dates of Award	$99,812; 2012-2013

Grantor	VA Quality Enhancement Research Initiative Program (RRP 11-000)
Project Title	A Clinic-Based Intervention to Promote Veteran Enrollment in My HealtheVet
Role	Co-Investigator
Total Amount & Dates of Award	$99,984; 2011-2012

Grantor	VA Health Services Research & Development Service (IIR 09-067)
Project Title	Predicting Implementation from Organizational Readiness to Change
Role	Co-Investigator
Total Amount & Dates of Award	$230,515; 2010-2012

Grantor	VA Health Services Research & Development Service (PPO 10-063)
Project Title	Managing Personal Health Information for Co-Morbid Chronic Conditions
Role	Principal Investigator
Total Amount & Dates of Award	$89,200; 2010-2011

Grantor	VA Quality Enhancement Research Initiative Program (RRP 10-046)
Project Title	2009 H1N1 Pandemic and Seasonal Influenza in Spinal Cord Injuries and Disorders: Infection Control Strategies
Role	Co-Investigator
Total Amount & Dates of Award	$165,872; 2010-2011

Grantor	NIH NCI (5R01CA129091-06)
Project Title	QUIT-PRIMO: Web-Delivered Clinical Microsystem Intervention for Tobacco Control
Role	Co-Investigator
Total Amount & Dates of Award	$2,067,711; 2009-2012

Grantor	VA Health Services Research & Development Service (SDR 08-409)
Project Title	Evaluation of Traumatic Brain Injury Screening Processes and Healthcare Utilization
Role	Co-Investigator
Total Amount & Dates of Award	$485,354; 2009-2011

Grantor	VA Quality Enhancement Research Initiative Program (RRP 09-129)
Project Title	Promoting Implementation of My HealtheVet Among Veterans with Spinal Cord Injuries and Disorders
Role	Principal Investigator
Total Amount & Dates of Award	$97,200; 2009-2010

Grantor	VA Quality Enhancement Research Initiative Program (RRP 09-163)
Project Title	Assessment of Methicillin-Resistant Staphylococcus Aureus (MRSA) Prevention Practice in VA Spinal Cord Injury Centers
Role	Co-Investigator
Total Amount & Dates of Award	$90,000; 2009-2010

Grantor	VA Health Services Research & Development Service (PPO 09-396)
Project Title	Medication Self-Management Among Veterans Eligible for Medicare Part D
Role	Co-Investigator
Total Amount & Dates of Award	$89,987; 2009-2010

Grantor	VA Quality Enhancement Research Initiative Program (RRP 09-225)
Project Title	Cross-Cutting Quality Enhancement Research Initiative Workgroup on Personal Health Records
Role	Co-Investigator
Total Amount & Dates of Award	$50,000; 2009-2010

Grantor	VA Quality Enhancement Research Initiative Program (RRP 06-135)
Project Title	Responding to Natural Disasters: Spinal Cord Injuries and Disorders
Role	Co-Investigator
Total Amount & Dates of Award	$36,100; 2006-2007

Grantor	Thomson Reuters/Medical Library Association Dissertation Fellowship Award
Project Title	Information in Self-Care: A Qualitative Study of People Living with HIV-Disease
Role	Principal Investigator
Total Amount & Dates of Award	$2,000; 2006-2007

Grantor	Visionary Health Concepts, Inc.
Project Title	Information in the HIV+ Community: A Nationwide Survey
Role	Co-Investigator
Total Amount & Dates of Award	$10,000; 2002-2003

Clinical Trials Activities

	None

Teaching Activities

Year(s)	Activity
Medical and graduate school didactic and small group teaching	
Spring 2017; 2018; 2019	Conducting Implementation Research: Designing and Executing Studies for Moving Research into Practice in Healthcare and Community Settings Prevention and Control of Cancer Postdoctoral Training in Implementation Science Program, Department of Population and Quantitative Health Sciences, University of Massachusetts Medical School, Worcester, MA

Fall 2017; 2018; 2019	Introduction to Implementation Science: Moving Research into Practice in Healthcare and Community Settings Prevention and Control of Cancer Postdoctoral Training in Implementation Science Program, Department of Population and Quantitative Health Sciences, University of Massachusetts Medical School, Worcester, MA
Academic year 2017; 2018; 2019	Implementation Science Seminar Prevention and Control of Cancer Postdoctoral Training in Implementation Science Program, Department of Population and Quantitative Health Sciences, University of Massachusetts Medical School, Worcester, MA
Fall 2012	Patient-Facing Technologies and Patient Engagement in Care: Independent Study Clinical and Population Health Research Program, Department of Population and Quantitative Health Sciences, University of Massachusetts Medical School, Worcester, MA
Summer 2011; 2014; 2016; 2017	Advanced Topics in Communication - Health Informatics Online Master of Science Degree in Health Communication, Department of Communication, University of Illinois at Urbana-Champaign
Dissertation committees	
Fall 2016	Daniel J. Amante • *Evaluating Acceptability, Feasibility and Efficacy of a Diabetes Care Support Program Facilitated by Cellular-Enabled Glucose Meters* • Clinical and Population Health Research Program, Department of Population and Quantitative Health Sciences, University of Massachusetts Medical School, Worcester, MA

Qualifying examination committees	
Spring 2014	Daniel J. Amante • *Who uses electronic diabetes patient portals in the US, why and why not? A Systematic Review* • Clinical and Population Health Research Program, Department of Population and Quantitative Health Sciences, University of Massachusetts Medical School, Worcester, MA

Committees concerned with medical and graduate student education	
2021-**present**	Health Systems Science Curriculum Strategy Planning Group - O'Donnell School of Public Health, University of Texas Southwestern, Dallas, TX
2012-2015	Doctoral Program Leadership Committee - Clinical and Population Health Research Program, Department of Population and Quantitative Health Sciences, University of Massachusetts Medical School, Worcester, MA

Graduate student rotations	
Fall 2012; Spring 2013	Formative Evaluation in Implementation Research • Majority of students at Bedford VA Medical Center, Bedford, MA • One student on rotation from Clinical and Population Health Research Program, Department of Population and Quantitative Health Sciences, University of Massachusetts Medical School, Worcester, MA

Medical student rotations	
	None

Graduate student trainees	

2021-**present**	Mark S. Zocchi
	• Secondary mentor
	• 3 jointly-authored, peer-reviewed publications
	   o Improving Diabetes Care through Effective Personalized Patient Portal Interactions
	   o Measuring, Mining, and Understanding Communication Behaviors: Markers for Quality Healthcare
	   o Veterans Engagement with Technology Collaborative Cohort

2020-2021	Jamie Patrianakos • Secondary mentor • 2 jointly-authored, peer-reviewed publications; 2 peer-reviewed conference proceedings publications • *Veterans Engagement with Technology Collaborative (VET-C) Cohort* • *VA Pain Coach Mobile Application (App) Evaluation*
2012-2016	Daniel J. Amante • Secondary mentor • 8 jointly-authored, peer-reviewed publications; 4 peer-reviewed conference proceedings publications • *Evaluating Acceptability, Feasibility and Efficacy of a Diabetes Care Support Program Facilitated by Cellular-Enabled Glucose Meters* • *A Clinic-Based Intervention to Promote Veteran Enrollment in My HealtheVet* • *Veterans Engagement with Technology Collaborative Cohort*

Postgraduate medical education (graduate & continuing medical education)	
2022-**present**	Two courses in development that will be part of a Health Systems Science concentration area: Foundations of Implementation Science Design and Conduct of Implementation Research UT Southwestern O'Donnell School of Public Health, Dallas, TX
2014-**present**	Prevention and Control of Cancer: Post-Doctoral Training in Implementation Science Core competencies in Implementation Science and cancer prevention and control; two, semester-long, didactic courses and an accompanying, student-driven seminar to address competencies Department of Population and Quantitative Health Sciences, University of Massachusetts Medical School, Worcester, MA

2012	Continuing Education: Enhancing Implementation Science Training (Novice Track) Workshop Series Lead (with A. Rani Elwy) Center for Health Quality, Outcomes and Economic Research, Bedford VA Medical Center, Department of Veterans Affairs, Bedford, MA

Postdoctoral trainees

2021-**present**	Eric Richardson, PhD • Secondary mentor • *Veterans Engagement with Technology Collaborative (VET-C) Cohort* • *Mental Health Checkup Mobile Application (App) Evaluation* • 1 jointly-authored, peer-reviewed publication
2017-**present**	Amanda C. Blok, PhD, MSN, PHCNS-BC • Primary mentor until 2019; secondary mentor 2020-**present** • *Sustainable Engagement of Nurse Leaders and Staff in Top VA* • *Initiatives* • *Enhancing Nurse Engagement Using a Tech-Facilitated Story Intervention* • *Technology Inpatient Program for Smokers: Implementation of mHealth for High-Risk Inpatient Units* • 2 jointly-authored, peer-reviewed publications
2017-**present**	Erin D. Reilly, MEd, PhD • Secondary mentor • *Developing an Online Therapeutic Intervention for Chronic Pain in Veterans* • *Virtual Care Consortium of Research* • 1 jointly-authored, peer-reviewed publication

2016-2017	Jessica Lipschitz, PhD - Secondary mentor *Adoption of Mobile Apps for Depression and Anxiety among Veterans* *Implementing the Annie Texting System in VA Hepatitis C Clinics* 8 jointly-authored, peer-reviewed publications; 3 peer-reviewed conference proceedings publications
2012-2015	Tana M. Luger, PhD, MPH - Secondary mentor *Older Veteran Digital Disparities* 5 jointly-authored, peer-reviewed publications
Junior faculty trainees	
2022-**present**	Megan Mullins, PhD, MPH - Mentoring committee member *Implementing Early Goals of Care Conversations in the Cancer Care Trajectory*
2021-**present**	Robin T. Higashi, PhD - Mentoring committee member *Implementing Video Telehealth in the Era of COVID-19: Best Practices for Cancer are among Older Adults* *Mental Health Checkup Mobile Application (App) Evaluation* 1 peer-reviewed conference proceedings publication
2021-**present**	Andrew Day, MD, MPH - Consultant *Implementing supportive care for head and neck cancer patients prior to oncologic treatment*

2020-**present**	Courtney Balentine, MD, MPH • Consultant • *A Pilot Study of Local Anesthesia for Inguinal Hernia Surgery in Older Adults* • 6 jointly-authored, peer-reviewed publications
2020-**present**	Samantha L. Connolly, PhD • Secondary mentor • *Provision of High-quality Telemental Health Care During COVID-19 and Beyond* • *Virtual Care Consortium of Research* • *Impact of My HealtheVet Use on Healthcare Utilization and Costs* • 7 jointly-authored, peer-reviewed publications; 1 peer-reviewed conference proceedings publication
2017-**present**	Bella Etingen, PhD • Secondary mentor • *Rage Against the Pain: An Alternative Yoga Program to Address Chronic Low Back Pain Among Veterans* • *Telewound Practice Partnered Evaluation Initiative* • *Provider Use of Pet Therapy to Improve ComPassion, Burnout and EmpathY: The PUPPY Project* • *Veterans Engagement with Technology Collaborative (VET-C) Cohort* • *Mental Health Checkup Mobile Application (App) Evaluation* • 12 jointly-authored, peer-reviewed publications; 10 peer-reviewed conference proceedings publication

2014-2019	Rachael N. Martinez, PhD
	• Secondary mentor
	• *Veterans Engagement with Technology Collaborative (VET-C) Cohort*
	• *Use of VA and Non-VA Health Care after the Affordable Care Act*
	• *Enhancing Implementation of Telehealth for Veterans with Spinal Cord Injuries and Disorders*
	• 16 jointly-authored, peer-reviewed publications; 2 peer-reviewed conference proceedings publications
2012-2014	Julie E. Volkman, PhD
	• Secondary mentor
	• *Evaluating Patient-Centered Care in VA Partnered Evaluation Initiative*
	• *QUIT-PRIMO: Web-Delivered Clinical Microsystem Intervention for Tobacco Control*
	• 4 jointly-authored, peer-reviewed publications

Invited Lectures

Year(s)	Title	Location
International		
Oct 2011	*Moderator,* Panel on communication in emergent situations	International Conference on Communication in Healthcare, Chicago, IL
May 2009	*Moderator,* Panel on health information management	Annual Conference of the International Communication Association, Chicago, IL
National		
Feb 2022	*Workshop Organizer and **Present**er,* Opportunities to advance virtual care access, engagement, and outcomes: VA Virtual Care CORE discussion about research priorities and data sources	Department of Veterans Affairs Health Services Research and Development and Quality Enhancement Research Initiative National Conference, Baltimore, MD

Feb 2021	*Present**er**,* Partnering for Impact: Advancing the implementation and effectiveness of virtual care technologies in VA. **Present**ation for VA's partnered research program panel	Society of General Internal Medicine National Partnered Research Curriculum [virtual]
Apr 2018	*Workshop Organizer and* **Present***er*, Enhancing access for individuals with complex needs through patientfacing technology: Lessons learned from the VA	Society of General Internal Medicine Annual Meeting, Denver, CO
Mar 2018	*Present**er**,* Implementing the Annie texting system in VA hepatitis C clinics: A project of the eHealth Partnered Evaluation Initiative. **Present**ation for the Office of Connected Care, National My Health*e*Vet Grand Rounds Research Series [Virtual]	Department of Veterans Affairs, Bedford, MA
Jul 2017	*Panel* **Present***er,* Advancing VA connected care technology: Shaping research and operations through collaboration	Department of Veterans Affairs Health Services Research and Development and Quality Enhancement Research Initiative National Conference, Washington D.C.
Oct 2016	*Co-**Present**er*, Evaluating the whole health approach to care: A whole methods approach. VA Information Resource Center Cyber-seminar [Virtual]	Department of Veterans Affairs, Bedford, MA
Oct 2015	*Present**er**,* Patient-centeredness in electronic communication: An analysis of provider-patient secure messaging in the Veterans Health Administration. **Present**ation for the Office of Connected Care, National My Health*e*Vet Grand Rounds Research Series [Virtual]	Department of Veterans Affairs, Bedford, MA

Sep 2015	***Present***er, Implementing eHealth: Lessons for Implementation Science. A VA health system perspective. Pre-conference workshop **present**ation on Implementation Science, Translating Evidence on Best Practices into Clinical Care	Mayo Clinic Delivery Science Summit, Rochester, MN
Jun 2014	*Co-**Present**er,* Technology-assisted new models of care: Implementation challenges and evaluation in the VA. Panel **present**ation	Academy Health Annual Research Meeting, San Diego, CA
Oct 2010	***Present***er, Multi-morbidity as a complicating factor for existing models of health information seeking. **Present**ation for panel entitled, Listening to patients: How health information use can contribute to health literacy constructs	American Society for Information Science and Technology Annual Meeting, Pittsburgh, PA
Aug 2010	*Co-**Present**er,* My HealtheVet: What researchers should know about VA's eHealth website and personal health record. Quality Enhancement Research Initiative Implementation Cyber-seminar. Office of Research & Development [Virtual]	Department of Veterans Affairs, Hines, IL
Regional/Local		
Mar 2021	*Engaging patients through technology - Advancing the intersection of consumer health informatics and Implementation Science.* Informatics & Implementation Science Learning Series (I^2S^2), Rhode Island Quality Institute, Department of Psychiatry and Human Behavior and Center for Biomedical Informatics	Brown University, Providence, RI [virtual]
Jan 2021	*Accelerating research to enhance access and care delivery in a learning healthcare system: Early experiences from VA's Virtual Care Consortium of Research.* Works in Progress Meeting, Department of Population and Data Sciences	UT Southwestern Medical Center, Dallas, TX [virtual]

Nov 2020	*Overview of VA data and data sources.* **Present**ation to the Surgical Center for Outcomes, Implementation, and Novel Interventions (S-COIN), Department of Surgery	UT Southwestern Medical Center, Dallas, TX [virtual]
Mar 2018	***Present**er,* Implementing and evaluating connected care: VA experiences with technology-assisted approaches to reach and engage patients	Works in Progress Series, Department of Population and Data Sciences, UT Southwestern Medical Center, Dallas, TX
Sep 2011	*Co-**Present**er*, VA's mild traumatic brain injury screening and evaluation program. Grand Rounds **Present**ation to the Department of Medicine, Stritch School of Medicine	Loyola University Chicago, Maywood, IL
Jul 2011	*Co-**Present**er,* VISN 12 research initiatives for patientfacing technologies. **Present**ation to leadership from the Veterans Integrated Service Network (VISN) 12	Department of Veterans Affairs, Madison, WI
Apr 2011	*Co-**Present**er,* Building research into an academic medical career. Grand Rounds **Present**ation to the Department of Medicine, Stritch School of Medicine	Loyola University Chicago, Maywood, IL
Aug 2010	***Present**er,* The pervasive role of personal health information management in complex chronic care. **Present**ation to leadership from the Office of Research and Development and Health Services Research and Development Service Central Office	Department of Veterans Affairs, Hines, IL
Apr 2010	*Co-**Present**er,* Program in Health Services Research. Grand Rounds **Present**ation to the Department of Medicine, Stritch School of Medicine	Loyola University Chicago, Maywood, IL

Sep 2009	*Present*er, Exploring the role of personal health records in spinal cord injury: An overview of the My HealtheVet system and related research. Grand Rounds **Present**ation to the Spinal Cord Injuries and Disorders Service	Department of Veterans Affairs, St. Louis, MO
Jul 2008	*Present*er, Preparedness and response: Practices of healthcare providers and veterans with spinal cord injuries and disorders in the face of natural disasters. Grand Rounds **Present**ation to the Spinal Cord Injuries and Disorders Service	Department of Veterans Affairs, Hines, IL
Jun 2008	*Present*er, Exploring the domain of qualitative inquiry. Continuing education and professional development **present**ation for faculty	American School of Professional Psychology, Chicago, IL

Technological and Other Scientific Innovations

	None

Service to the Community

Year(s)	Role	Organization or Institution
2010	Veterans Health Administration Re**present**ative, Setting a Quality Improvement Research Agenda to Leverage HIT/HIM in Rural America	American Health Information Management Association Foundation, National Stakeholder Summit, Alexandria, VA
2008-2012	Volunteer Analyst	Howard Brown Health Center, Chicago, IL
2003	Session Recorder, HIV/AIDS Information Summit	Pacific Southwest Regional Medical Library, National Network of Libraries of Medicine, University of California at Los Angeles, Los Angeles, CA

Bibliography

Peer-Reviewed Publications

<u>Original Research, Articles</u> *(In peer-reviewed, original research articles where Dr. Hogan is co-authoring with a mentee/trainee, the mentee/trainee is designated by underlining)*

1.	**Hogan, T.P.** & Palmer, C.L. (2005). Information preferences and practices among people living with HIV/AIDS: Results from a nationwide survey. Journal of the Medical Library Association, 93(4), 431-439.
2.	Palmer, C.L., Cragin, M.H. & **Hogan, T.P.** (2007). Weak information work in scientific discovery. Information Processing and Management, 43(3), 808-820.
3.	Nazi, K., **Hogan, T.P.**, Wagner, T., McInnes, D.K., Smith, B.M., Haggstrom, D., Chumbler, N.R., Gifford, A.L., Charters, K.G., Saleem, J.J., Weingardt, K.R., Fischetti, L.F. & Weaver, F.M. (2010). Embracing a health services research perspective on personal health records: Experiences with the VA My HealtheVet system. Journal of General Internal Medicine, 25(Suppl 1), 62-67.
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7.	Helfrich, C.D., Blevins, D., Kelly, P.A., Smith, J.L., **Hogan, T.P.**, Hagedorn, H., Dubbert, P.M. & Sales, A.E. (2011). Predicting implementation from organizational readiness to change: A study protocol. Implementation Science, 6, 76.

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10.	Locatelli, S.M., LaVela, S.L., **Hogan, T.P.**, Kerr, A.N., Tully, S., Weaver, F.M. & Goldstein, B. (2012). Information sharing at VA facilities during the 2009 novel H1N1 pandemic. American Journal of Infection Control, 40(7), 622-626.[1]
11.	Saban, K. L., **Hogan, T.P.**, Defrino, D., Evans, C.T., Bauer, E., Pape, T.L., Steiner, M., Proescher, E., Vlasses, F.R., & Smith, B.M. (2013). Burnout and coping strategies of polytrauma team members caring for military service members and Veterans with traumatic brain injury. Brain Injury, 27(3), 301-309.[3]
12.	Evans, C.T., St. Andre, J.R., Pape, T.L.-B., Steiner, M.L., Stroupe, K.T., **Hogan, T.P.**, Weaver, F.M. & Smith, B.M. (2013). An evaluation of the VA TBI screening process among OEF/OIF Veterans. Physical Medicine and Rehabilitation, 5(3), 210-220.[5]
13.	Nazi, K.M., **Hogan, T.P.**, McInnes, D.K., Woods, S.S. & Graham, G. (2013). Evaluating Veteran access to their electronic health record data: Results from a survey of Veterans. Medical Care, 51, S52-S56.
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[1] Selected as a Central Office Brief by Department of Veterans Affairs Office of Research & Development
[3] Selected as a Central Office Brief by Department of Veterans Affairs Office of Research & Development
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15.	Stroupe, K.T., Smith, B.M., **Hogan, T.P.**, St. Andre, J.R., Gellad, W.F., Weiner, S., Lee, T.A., Burk, M., Cunningham, F., Piette, J.D., Rogers, T.J., Huo, Z. & Weaver, F.M. (2013). Medication acquisition across systems of care and patient-provider communication among older Veterans. American Journal of Health Systems Pharmacy, 70(9), 804-813.
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Reviews, Book Chapters, Monographs, and Editorials

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2.	**Hogan, T.P.** & Brashers, D.E. (2009). The theory of communication and uncertainty management: Implications from the wider realm of information behavior. In T.D. Afifi & W.A. Afifi (Eds.), *Uncertainty, information management, and disclosure decisions: Theories and applications,* (pp. 45-66). New York, NY: Routledge.
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Books/Textbooks

| | None |

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| | None |

Letters to the Editor

| | None |

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3.	**Hogan, T.P.** & Palmer, C.L. (2003). Information in the HIV+ community. In R.J. Todd (Ed.). *Proceedings of the American Society for Information Science and Technology 66th annual meeting: Humanizing information technology: From ideas to bits and back,* 40, (pp. 521522). Medford, NJ: Information Today, Inc.
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11.	Yakovchenko, V., **Hogan, T.P.**, Houston, T.K., Richardson, L.M., Petrakis, B.A., Gillespie, C. <u>Lipschitz, J.M.</u> & McInnes, D.K. (2018). Automated text messaging with patients in VHA specialty clinics: A hybrid type 2 effectiveness-implementation study. In Proceedings from the 11th Annual Conference on the Science of Dissemination and Implementation, *Implementation Science,* 14(1), (pp. S52).
12.	**Hogan, T.P.**, <u>Etingen, B.</u>, Shimada, S.L., McMahon, N., Clarke, L., Bolivar, D., Bixler, F.R., Wacks, R., Am, L., Frisbee, K.L. & Smith, B.M. (2020). Adoption and use of health-related mobile apps among US military Veterans. *Proceedings of the American Medical Informatics Association Annual Symposium*, Poster **Present**ation, (pp. 1790).

13.	McMahon, N., Bolivar, D., <u>Etingen, B.</u>, Smith, B.M., <u>Patrianakos, J.</u>, Cao, L., Am, L., Frisbee, K.L. & **Hogan, T.P.** (2020). Technology adoption and coping with pain: descriptive factors of pain and technology use among Veterans. *Proceedings of the American Medical Informatics Association Annual Symposium*, Poster **Present**ation, (pp. 1846).
14.	<u>Etingen, B.</u>, Smith, B.M., McMahon, N., Kartje, R.K., Clarke, L., Irvin, D., Bixler, F.R., Wilson, G., Shimada, S.L., Frisbee, K.L. & **Hogan, T.P.** (2020). Veteran use of monitoring devices to collect and share health information. *Proceedings of the American Medical Informatics Association Annual Symposium*, Poster **Present**ation, (pp. 1752).
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16.	Wilson, G., <u>Etingen, B.</u>, Smith, B.M., Cao, L., Shimada, S.L., Bixler, F.R., Irvin, D., Patterson, A., Frisbee, K.L. & **Hogan, T.P.** (2020). Healthcare team encouragement to engage in care through secure messaging and patterns of secure messaging use in the Veteran population. *Proceedings of the American Medical Informatics Association Annual Symposium,* Poster **Present**ation, (pp. 1965).
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18.	Bixler, F.R., <u>Etingen, B.</u>, Smith, B.M., Shimada, S.L., <u>Amante, D.J.</u>, Patterson, A., Netherton, D., Frisbee, K.L. & **Hogan, T.P.** (2020). Are online health information seeking behaviors among US military Veterans impacted by behavioral health conditions? *Proceedings of the American Medical Informatics Association Annual Symposium,* Poster **Present**ation, (pp. 1707).
19.	Smith, B.M., Nazi, K., **Hogan, T.P.**, Wakefield, B., <u>Martinez, R.N.</u>, <u>Etingen, B.</u>, Shimada, S.L., Suda, K.J. & Stroupe K. (2020). Web-based patient portal use and medication overlap from VA and private-sector pharmacies among older Veterans. *Proceedings of the American Medical Informatics Association Annual Symposium,* Poster **Present**ation, (pp. 1923).

20.	Etingen, B., **Hogan, T.P.**, Martinez, R.N., Shimada, S.L., Stroupe, K., Nazi, K., Connolly, S.L., Lipschitz, J.M., Weaver, F.M. & Smith, B. (2020). Use of online patient portals among US military Veterans with mental health diagnoses. *Proceedings of the American Medical Informatics Association Annual Symposium,* Podium **Present**ation, (pp. 1511-1512).
21.	Agarwal, A., **Hogan, T.**, Heapy, A., LePage, J. & Makris, U. (2021). Feasibility of assessing steps, pain and mood using the Annie texting platform in older Veterans with chronic back pain and depression. Proceedings of the American Geriatrics Society Annual Scientific Meeting, (pp. S253).
22.	Garvin, L.A., Leonard, E., Am, L., **Hogan, T.P.** & Shimada, S.L. (2021). Patient-centered care practices in secure messaging: Qualitative analysis of interviews with VHA primary care teams. *Proceedings of the American Medical Informatics Association Annual Symposium,* Poster **Present**ation, (pp. 1665).
23.	Finch, D.K., Bouayad, L., **Hogan, T.P.**, Cutrona, S.L., Wallace, B., Luther, S.L., Smith, B. & Shimada, S.L. (2021). Identifying communication behavior indicators in secure messages. *Proceedings of the American Medical Informatics Association Annual Symposium,* Podium **Present**ation (pp. 1365).
24.	Higashi, R.T., Etingen, B., Cole, S., Mansour, J., Lee, J.L., & **Hogan, T.P.** (2022). Provider and older patient responses to rapid expansion of telehealth care in an urban cancer center. *Proceedings of the American Medical Informatics Association Annual Symposium,* Poster **Present**ation (in press).

Clinical Practice Guidelines

	None

Non-Peer Reviewed Scientific or Medical Publications/Materials in Print or Other Media

1.	**Hogan, T.P.**, Weaver, F.M. & Smith, B. (2007). Where the web and SCI/D information meet: My HealtheVet and the creation of a condition-specific center. *Newsletter of the Spinal Cord Injury & Disorders Services,* 10(4), 1-3.
2.	**Hogan, T.P.**, Weaver, F.M. & Holmes, S. (2009). Disaster preparedness: Addressing the needs of Veterans with SCI/D. *Newsletter of the Spinal Cord Injury & Disorders Services,* 12(1), 1-2.

3.	Weaver, F.M., Wakefield B., **Hogan T.P.**, Nazi K.M. & Houston T.K. (2010). Complementary e-health applications that can facilitate access to care: The case for home telehealth technology and personal health records. White paper given at the Department of Veterans Affairs, Health Services Research and Development Service, State of the Art Conference on Improving Access to VA Care.
4.	Nazi, K.M., **Hogan, T.P.** & McInnes, D.K. (2011). My Health*e*Vet pilot program: Satisfaction survey results. Final report delivered to the Department of Veterans Affairs Veterans/Consumers Health Informatics Office.
5.	Health Informatics Initiative (hi2) Patient-Facing Workstream. (2011). Best care together: Meeting Veteran needs with health information technology. Final report delivered to the Department of Veterans Affairs.
6.	**Hogan, T.P.**, Houston, T.K., Barker, A., Amante, D.J., Garvin, L., Lutfy, C., Luger, T.M., Nazi, K., Shimada, S., Simon, S.R., Smith, B. & Turvey, C. (2012). Review of the evidence and a framework for evaluating Blue Button. Report commissioned by the Department of Veterans Affairs Veterans/Consumers Health Informatics Office.
7.	Bokhour, B.G., **Hogan, T.P.** & Volkman, J.E. (2013). The personal health inventory: An analysis of Veteran responses. White paper delivered to the Department of Veterans Affairs Office of Patient-Centered Care and Cultural Transformation.
8.	Implementation Research Coordinators in Collaboration with the Center for Implementation Practice and Research Support. (2013). Implementation guide. Guidebook delivered to the Department of Veterans Affairs Veterans Quality Enhancement Research Initiative. Available: http://www.queri.research.va.gov/implementation/
9.	Houston, T.K., **Hogan, T.P.** & Richardson, L.M. (2014, Spring). Connected Health: Response to commentary. *Forum.* Department of Veterans Affairs, Office of Research and Development, Health Services Research and Development Service, Center for Information Dissemination and Education Resources in conjunction with Academy Health.

10.	**Hogan, T.P.**, <u>Volkman, J.E.</u>, Mueller, N., Rocheleau, M., Barker, A., Houston, T.K. & Bokhour, B.G. (2014). Provider-patient secure messaging: Examining principles of patientcenteredness in electronic communication. White paper delivered to the Department of Veterans Affairs Office of Patient-Centered Care and Cultural Transformation.
11.	<u>Luger, T.M.</u>, Dvorin, K., **Hogan, T.P.**, Meterko, M., Baker, E., Pilver, C., Barker, A. & Bokhour, B.G. (2015). Use of the Get Well Network Interactive Patient Care Product at VA OPCC&CT Centers of Innovation: Provider and patient perceptions. White paper delivered to the Department of Veterans Affairs Office of Patient-Centered Care and Cultural Transformation.
12.	Fix, G.M., Bolton, R.E., <u>Luger, T.M.</u>, **Hogan, T.P.**, Ruben, M., Barker, A., Roland, T. & Bokhour, B.G. (2015). Personal health planning. Interim report delivered to the Department of Veterans Affairs Office of Patient-Centered Care and Cultural Transformation.
13.	Fix, G.M., Bolton, R.E., <u>Luger, T.M.</u>, **Hogan, T.P.**, Barker, A., Roland, T., Ruben, M., Solomon, J. & Bokhour B.G. (2015). Approaches to personal health planning in VA: Results of a multisite evaluation. White paper delivered to the Department of Veterans Affairs Office of Patient-Centered Care and Cultural Transformation.
14.	Houston, T.K. & **Hogan, T.P.** (2016). The potential role of secure messaging in care management. *Forum.* Department of Veterans Affairs, Office of Research and Development, Health Services Research and Development Service, Center for Information Dissemination and Education Resources in conjunction with Academy Health.
15.	Hyde, J., Bolton, R.E., Barker, A., Fix, G.M., **Hogan, T.P.** & Bokhour, B.G. (2016). Whole health pathway: Interim implementation findings and lessons learned. White paper delivered to the Department of Veterans Affairs Office of Patient-Centered Care and Cultural Transformation.
16.	**Hogan, T.P.**, McInnes, D.K., Shimada, S.L., Richardson, L.M., DeLaughter, K., Kleinberg, F., Knight, S., Rotondi, A., Butler, J. & Houston, T.K. (2016). Access-related constructs and measures toolkit. A report delivered to the Department of Veterans Affairs Office of Connected Care.

17.	McInnes, D.K., Richardson, L.M., Lipschitz, J.M., Gillespie, C., Petrakis, B.A., **Hogan, T.P.** & Houston, T.K. (2017). Evaluating initial deployment of the Annie texting system: A formative assessment synthesis. White paper delivered to the Department of Veterans Affairs Office of Connected Care.
18.	McInnes, D.K. & **Hogan, T.P.** (2017). e-Health PEI evaluates automated text-messaging system for patient self-management. *Q-news*.
19.	McInnes, D.K., Gillespie, C., Lipschitz, J.M., Petrakis, B.A., Richardson, L.M., Yakovchenko, V., **Hogan, T.P.** & Houston, T.K. (2017). Annie texting system evaluation: Final report delivered to the Department of Veterans Affairs Office of Connected Care.
20.	DeLaughter, K.L., **Hogan, T.P.**, Houston, T.K. & Richardson, L.M. (2017). Supported adoption intervention (SAI) for secure messaging: Final report delivered to the Department of Veterans Affairs Office of Connected Care.
21.	Nicklas, J., Purington, C., **Hogan, T.P.** & Shimada, S.L., (2018, Winter). My Health*e*Vet supports Veterans' management of diabetes. *Forum.* Department of Veterans Affairs, Office of Research and Development, Health Services Research and Development Service, Center for Information Dissemination and Education Resources in conjunction with Academy Health.
22.	Martinez, R.N., Smith, B.M., Etingen, B., Shimada, S.L., Richardson, L. & **Hogan, T.P.** (2019). Veteran perspectives about VA Online Scheduling. Interim White Paper to the Department of Veterans Affairs Office of Connected Care.
23.	**Hogan, T.P.**, Etingen, B., McMahon, N., Bixler, F., Smith, B.M. (2020). VA Pain Coach Mobile Application (App) evaluation. Interim White Paper to the Department of Veterans Affairs Office of Connected Care.
24.	**Hogan, T.**, Reilly, E., Wacks, R., Shimada, S. & Smith, B. (2020, Fall). Engaging Veterans in the User-Centered Design of a Technology-Assisted Hospital- to-Home Care Transition Intervention. *Forum.* Department of Veterans Affairs, Office of Research and Development, Health Services Research and Development Service, Center for Information Dissemination and Education Resources in conjunction with Academy Health.

25.	Sherman, S.E., Dardashti, N., **Hogan, T.P.**, McMahon, N., Zulman, D.M., & Slightham, C. (2021, Fall). The Virtual Care CORE and the future of VA's HSR&D telehealth research: Response to commentary. *Forum.* Department of Veterans Affairs, Office of Research and Development, Health Services Research and Development Service, Center for Information Dissemination and Education Resources in conjunction with Academy Health.
26.	**Hogan, T.P.**, Etingen, B., McMahon, N. Calkins, S. Moussa, A. Shimada, S.L., Robinson, S., Zocchi, M. & Smith, B.M. (2022). *Understanding the impacts of trusted care, anytime, anywhere: An outcomes framework for connected care in the Veterans Health Administration.* White paper delivered to the United States Department of Veteran Affairs Office of Connected Care.